

Gas Customer Choice Program

Explore your natural gas supply options as another way to take greater control of your energy costs.

Under Duke Energy's Gas Customer Choice Program, customers can choose to buy their natural gas from suppliers participating in the program. Our program and its participating suppliers have been approved by the Public Utilities Commission of Ohio (PUCO). Learn more by visiting www.duke-energy.com/customerchoice.

Whether you buy your gas from Duke Energy or another natural gas supplier, Duke Energy will continue delivering all the gas you need and providing around-the-clock response to your service concerns or emergencies. There is no risk of not receiving natural gas if you participate in this program.

You may find prices and offers from participating gas suppliers that are not available through Duke Energy. We offer a monthly variable price, while suppliers may offer both fixed and variable prices.

The PUCO prepares an "apples to apples" chart to assist you in participating in our program. To get a free copy of the chart, call the PUCO at 800-299-7271 or visit www.PUCO.ohio.gov. For more information on comparing prices from natural gas suppliers, you may contact the Office of the Ohio Consumers' Counsel at 877-742-5622 or visit www.pickocc.org.

Customer List

No action is required on your part to be designated as a customer eligible to participate in Duke Energy's Gas Customer Choice Program. We will include your name, address, and usage information on a list of eligible customers that is made available to the natural gas suppliers participating in Duke Energy's Gas Customer Choice Program. Being part of this list ensures that you will receive up-to-date information and timely offers from suppliers.

If you do not wish to be included on this list, please notify us by taking one of the following actions:

- call 513-421-9500 or 800-544-6900
- write Duke Energy, P.O. Box 960, Mail Drop 309C, Cincinnati, OH 45201
- complete the appropriate form at www.duke-energy.com/customerchoice.

To be excluded from the next revision of the list, we must receive your notification on or before

March 8, 2012.

If you have requested to be excluded in the past, it is not necessary to contact us again. To be reinstated as an eligible customer, please contact us using one of the options above.

