



CUSTOMER LIST

Electric Customer Choice Program

Learn about
customer information
to be shared with
electric suppliers.

Next opt-off date is January 13, 2011

Four times a year, Duke Energy updates a list of customers eligible to accept solicitation from other retail electric suppliers. All suppliers with access to the list are certified by the Public Utilities Commission of Ohio.

If you wish to have your name, address and usage information excluded from this list, we must be notified by January 13, 2011.

You may notify Duke Energy

- online at www.duke-energy.com
- by mail at Duke Energy, P.O. Box 960, Mail Drop 309C, Cincinnati, OH 45201
- by phone at 513-421-9500 or 800-544-6900

If you have requested to be excluded in the past, it is not necessary to contact us again. To be reinstated as an eligible customer, please contact us using one of the options above.

For more information about electric choice, visit www.duke-energy.com

Regardless from whom you choose to purchase electricity, Duke Energy will remain your local electric company. We will continue to read your meter and respond to all service concerns or emergencies.

