

Planning to dig or excavate?

Before beginning a project, make sure you call 811, the new nationwide number for line locating.



Damage to *any* underground utility lines can create a potentially dangerous situation, but contact with underground electric facilities can result in serious and even fatal injuries. When digging, the Palmetto Utility Protection Service (PUPS) suggests staying a minimum of 24 inches outside the markings.



It is your responsibility to inform PUPS at least three business days in advance before digging begins. They will notify a line locating service to mark all underground utility lines with color-coded paint. Duke Energy electric lines will be marked in red. Please be aware that customer-owned service lines (irrigation, landscape lighting, etc.) may or may not be marked and are the home owner's responsibility.

When you call 811 or 888.721.7877, be prepared to provide the following information:

- Your name or the name of the person digging, as well as contact phone number(s).
- The address or lot number where digging or excavating will be performed.
- Directions to the property, including the county and/or township.

PUPS is available Monday through Friday, 7:30 a.m. to 5:30 p.m.



www.duke-energy.com

