

Planning to dig or excavate?

Before beginning a project, make sure you call 811, the new nationwide number for line locating.



Damage to *any* underground utility lines can create a potentially dangerous situation, but contact with electric facilities can result in serious and even fatal injuries.

It is your responsibility to inform the North Carolina One Call Center (NCOCC) at least two business days in advance before digging begins. NCOCC will notify a line locating service to mark all underground utility lines with color-coded paint.

Duke Energy lines will be marked in red (electric). Please be aware that customer-owned service lines (irrigation, landscape lighting, etc.) may or may not be marked and are the home owner's responsibility.

When you call 811 be prepared to provide the following information:

- The city and county in which the digging will take place.
- The address or lot number where digging or excavating will be performed.
- The nearest intersecting road to the site.

For more details on how to call in notifications, download the free guide at www.ncocc.org.

Emergency locates are available 24 hours, seven days a week.

