

## Duke Energy Smart Saver™ & ENERGY STAR® in Indiana Incentive Application Form and Instructions

**Important:** Incomplete application forms or forms that cannot be read clearly will be returned for correction.

**Please review the following requirements before you submit an application:**

1. Customer must be an Indiana Duke Energy customer and live in a single-family home. (Condominiums, town homes, manufactured homes on a permanent foundation and duplexes are included.)
2. Complete all parts of the application that are applicable. Note the following required information, which is often overlooked:
  - a. Customer information including complete name and service address
  - b. HVAC model numbers
  - c. Air Conditioning and Refrigeration Institute (ARI) certification number
  - d. HVAC dealer or builder signature verifying all information on the application is accurate
3. If available, include the Duke Energy customer account number to expedite incentive payments.
4. If the Duke Energy customer rents the home where the new HVAC system is installed, the customer rebate can be paid to the owner of the home. If this rental situation applies, please check this box on the application form and attach the owner's name, address and other payment information on a separate piece of paper.
5. Attach the required ARI sheet indicating the SEER efficiency level of the installed heat pump or air conditioner. See [www.ahridirectory.org](http://www.ahridirectory.org).
6. HVAC dealer, dealer sales representative or builder must fill out the Participating Heating Dealer and Builder Sign-up Form prior to or in conjunction with their first incentive application. This also includes a W-9 form and signature.
7. If you are applying for ENERGY STAR incentives for new homes, you must attach copies of documentation for the ENERGY STAR inspection score, inspection invoices and the ENERGY STAR certificate.

### **Fax incentive applications and attachments to: 1-866-908-4921**

Or Mail to: Duke Energy Smart Saver  
431 Charmany Dr.  
Madison, WI 53719

Please allow three to four weeks for incentive checks to be mailed.

**For program updates, current forms, frequently asked questions, customer brochures and heating dealer and builder lists see:**

[www.duke-energy.com/indiana/savings/programs.asp](http://www.duke-energy.com/indiana/savings/programs.asp).

For questions not addressed on the Web site, call 1-866-785-6209.

Note: Duke Energy reserves the right to change the Smart Saver™ and ENERGY STAR® program requirements and incentives at any time.

