

## Duke Energy Smart Saver® in North and South Carolina Incentive Application Form and Instructions.

**All applications must be submitted within 90 days from installation to be eligible.** Incomplete application forms or forms that cannot be read clearly will not be processed and will be returned for correction.

### Please review before submitting an application:

1. Customer must be a North or South Carolina Duke Energy customer and live in a single family home. (Condominiums, town homes, manufactured homes, duplexes and mobile homes)
2. Complete all parts of the application that are applicable. Note the following required information:
  - a. Customer information including name and service address as shown on Duke Energy bill.
  - b. HVAC model numbers. If more than one system serves a home, use separate forms and note the number of applications on the line provided.
  - c. Air Conditioning, Heating, and Refrigeration Institute (AHRI) certification number.
  - d. HVAC dealer or builder signature verifying all information on the application is accurate.
3. If available, include the Duke Energy customer account number to expedite incentive payments.
4. If the Duke Energy customer rents the home where the new HVAC system is installed, the customer rebate can be paid to the owner of the home. If this rental situation applies, please check this box on the application form and attach the owner's name, address and other payment information on a separate piece of paper.
5. Attach the required AHRI certification indicating the SEER efficiency level of the installed heat pump or air conditioner. See [www.ahridirectory.org](http://www.ahridirectory.org).
6. HVAC dealer, dealer sales representative or builder must fill out the Participating Heating Dealer and Builder Sign-up Form prior to or in conjunction with their first incentive application. This form also includes a W-9 form and signature.
7. This application form is for the Smart Saver® rebate only and will not establish a new home on Duke Energy Carolina's ENERGY STAR® electric rate. If this is a new home that has been ENERGY STAR-certified and you would like to apply for the special ENERGY STAR rate, call 1-800-777-9898.
8. If the home is an existing home and the old HVAC system was natural gas or the home is a new home where natural gas is available, to be eligible for incentives, a new heat pump must be installed as part of a dual fuel system that uses natural gas as the supplemental heat source.
9. Homes in Greenwood, SC area that are still on the frozen Greenwood, SC rates are not eligible for Smart Saver rebates. See more details via the website noted below on the program FAQ webpage.
10. Submit incentive applications and attachments via:

**Email to [Incentives@DukeResSmartSaver.com](mailto:Incentives@DukeResSmartSaver.com), or fax toll free to: 1-866-728-8293**

Or Mail to: Smart Saver Incentives  
P.O. Box 525  
Snellville, GA 30078

Please allow three to four weeks for incentive checks to be mailed.

### For program updates, current forms, frequently asked questions, see:

North Carolina: <http://www.duke-energy.com/north-carolina/savings/offers.asp>.

South Carolina: <http://www.duke-energy.com/south-carolina/savings/offers.asp>.

Look for the link to Smart Saver®. For questions not addressed on the Web site, call 1-866-785-6209.

Note: Duke Energy reserves the right to change the Smart Saver® program requirements and incentives at any time.



# Carolina Residential Smart Saver® Incentive Application

Please check one:

New Submission

Revision

Email completed application to [Incentives@DukeResSmartSaver.com](mailto:Incentives@DukeResSmartSaver.com) or toll free fax 866-728-8293

or Mail to: Smart Saver Incentives, P.O. Box 525, Snellville, GA 30078. Smart Saver incentives are for Duke Energy customers only.

**Application must be received within 90 days of installation. Please print clearly.** For questions call 1-866-785-6209 or [duke-energy.com](http://duke-energy.com)

Dealer or Builder fax number

Dealer or Builder e-mail address

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Customer's Duke Energy account number at address\*

\*The Duke Energy account number can be found on the customer's electric bill. If known, this will expedite incentive processing.

HVAC dealer

HVAC dealer contact name

HVAC dealer phone

Builder name

Builder contact name

Builder phone

Customer last name for this Duke Energy Account

Customer first name

Customer phone

Address where new HVAC is installed

City

 

State

Zip

Check here  if home is rented by customer above. Owner name and mailing address must be attached separately to receive incentive.

### HVAC Dealer & Builder Incentives

Note: Incentive amounts and availability are subject to change.

Prior to receiving an incentive, a Participating Dealer/Builder Sign-up Form must be on record with Duke Energy.

Dealer incentive is payable to the HVAC dealership or the sales representative. Dealer or Builder incentive is sent to the address below.

Company (or individual's) name on the pay line below must be the same name found on the Participating Dealer/Builder Sign-up form.

**New Homes Only:** If this application is for a new home, check one box:

Builder's rebate paid to:  **Builder** or  **Customer**

If customer is to receive builder's rebate, builder must initial on line above.

Name of Trade Ally incentive recipient (Please print clearly)

Trade Ally incentive Recipient Address (Please print clearly)

City

 

State

Zip

Total number of applications for this job \_\_\_\_\_ Please use a separate form for each new system (indoor/outdoor combination).

HVAC type(s):  Air Conditioner  Heat Pump  Geo HP closed loop  Geo HP open loop

### HVAC Equipment Information

Please write model numbers as they appear in the AHRI listings and attach certification sheet.

Outdoor HP or AC model #:

Outdoor brand

Furnace or air handler model #

Indoor HP or AC coil model #:

Coil brand

Furnace brand

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Installation date (Mo, Day, Yr)

If new system is a heat pump, please check backup fuel:  HP & Electric  HP & Nat. Gas  HP & LPGas  HP & Oil

AHRI reference number

Attach AHRI certificate

SEER (if geo, EER)

HSPF (HP)

Size (tons)

Efficiency ratings noted above depend on the exact combination of components to achieve the rated AHRI SEER, EER or HSPF.

Check **both** to confirm:  System includes all components to achieve AHRI efficiency including...  ECM indoor fan (**Required**)

Check one  New system serves entire home, or  Multiple system home (Other sizes in tons)

Check if  A new heat pump was installed and fully replaced a natural gas, LP gas or oil heating system

### ENERGY STAR® New Homes

Check here  if this is a new home and will be DOE certified as an Energy Star home.

**Important:** This application form is for the Smart Saver rebate only and **WILL NOT** establish this home on the Energy Star electric rate.

If this home has been Energy Star certified and you would like to apply for Duke Energy's Energy Star rate, call 1-800-777-9898

I have read and hereby agree to the Program Requirements as stated on the Participating Heating Dealer and Builder Sign-up Form on file with Duke Energy. I hereby certify that the above information is true and accurate to the best of my knowledge.

HVAC Dealer or Builder Signature

Date

Form revised 1/12