

RESIDENTIAL ENERGY MANAGEMENT SYSTEM PILOT PROGRAM (NC)

AVAILABILITY

Available, at the Company’s option, on a voluntary experimental basis up to two hundred (200) residential customers in owner-occupied residences and condominiums, located in areas where the Company has installed advanced metering and communications equipment.

GENERAL PROVISIONS

Under this program, customers will have the ability to manage end-use loads within the residence and receive incentives based on their response to improve energy efficiency.

The Customer will continue to receive electric service under an approved residential rate schedule.

To qualify for participation in this program

- The Customer must have a minimum of 12 consecutive months of usage history at the residence or condominium.
- The residence must have a central electric air conditioning system.
- The Customer must agree to the installation of end use monitoring and cycling equipment on Customer-selected appliances to utilize the energy management capabilities to respond to Company prices signals and/or to otherwise manage load to improve the efficiency of energy use in the residence.
- The Customer must have a valid broadband, high speed, or equivalent, internet service provider and email address.
- Using the installed equipment, the Customer or the Company will have the ability, to adjust energy settings and manage load, consistent with the Customer’s selections and preferences. Customers can pre-set their preferred energy usage settings, via a customer website, which the Customer can alter or over-ride at any time.
- The Customer’s equipment subject to energy management will include the central electric air conditioning system, and if present, the electric heating system and electric water heater. Other appliances subject to energy management, as mutually selected by the Customer and the Company, include such things as personal computers, clothes dryers, electric cooking equipment, televisions, and swimming pool pumps.

The Customer must complete periodic surveys about their experience and satisfaction with the program.

PAYMENT

Customers selected to participate in the pilot will receive a payment of \$100 at the beginning of the program, upon completion of the agreement for service under this pilot and installation of the Company’s equipment. Customers who complete the 12 month term of the pilot will receive an additional \$100 at the end of the pilot.

Each month the customer is eligible for incentives based on equipment settings and profiles selected by the Customer, and subsequently executed and managed by the Company as follows:

Air Conditioning	Up to \$8.00 per month during the billing months of May through September
Electric Heating	Up to \$8.00 per month during the billing months of November through March
Other Equipment	Up to \$2.00 per month during the billing months of January through December

CONTRACT PERIOD

Each customer shall enter into an agreement for this program for a minimum original term of one (1) year, and thereafter from month to month until the end of the pilot, upon the condition that either party can terminate, by giving at least thirty (30) days previous notice of such. The Company reserves the right to remove its equipment necessary for this pilot upon its completion.