

**RESIDENTIAL RETROFIT PROGRAM (NC)
(PILOT)****PURPOSE**

The purpose of this program is to aid residential customers in assessing their energy usage, to provide recommendations for more efficient use of energy in their homes, and to encourage the installation of the energy efficient improvement by offsetting a portion of the cost of implementing the recommendations from the assessment. The pilot will test two methods for program delivery, one Contractor driven and the other Consultant driven.

PROGRAM

- This program is available for up to 300 customers in owner-occupied single-family residences served on Duke Energy Carolinas' residential rate schedules from Duke Energy Carolinas' retail distribution system. Up to 100 customers will be a part of the Contractor delivery method, and up to 200 customers for the Consultant delivery method.
- The Company will solicit pilot participation from customers who have occupied the residence for a minimum of four (4) months. The Company reserves the right to limit participation in the pilot to residences that are more than twelve (12) months old.
- Participating customers will receive a structural assessment of their home to identify areas of possible energy loss and will be provided recommendations for thermal improvements to increase the home's efficiency. In the Consultant model, a Duke Energy auditor will provide the assessment and recommendations, and in the Contractor model, an Installation Contractor will provide the service.
- For customers who wish to implement the recommendations, the Company will pay the customer an incentive based on a percentage of the cost of the thermal improvements to the residence.
- The customer will pay the cost of the assessment, not to exceed \$300.00 which will be refunded if the recommended measures are installed.
- The maximum incentive under this program, including reimbursement for the assessment, is \$800.00.
- To receive payment for implementing the Company's recommendations, the work must be performed by a Duke Energy approved contractor.
- Energy efficiency measure incentives are not available under this program if the customer has previously received such an incentive for this or any other Duke Energy Carolinas Energy Efficiency Program.