

## RESIDENTIAL ENERGY ASSESSMENT PROGRAM (NC)

## PURPOSE

The purpose of this program is to assist residential customers in assessing their energy usage and to provide recommendations for more efficient use of energy in their homes. The program will also help identify those customers who could benefit most by investing in new energy efficiency measures, undertaking more energy efficient practices and participating in Duke Energy programs.

## PROGRAM

- This program is available for residences served on Duke Energy Carolinas' residential rate schedules from Duke Energy Carolinas' retail distribution system.
- The Company may require a minimum number of months of historical usage data before performing an analysis under one of the options available to customers as follows:

## Energy Analysis

The customer provides information about their home, family, appliances, equipment and energy usage through an online energy survey. Customers without internet access may complete a mail-in survey. Duke Energy Carolinas will create a customized energy report including energy saving recommendations.

## On-site Audit and Analysis

Duke Energy Carolinas will perform on-site assessments of owner-occupied residences and their energy efficiency related features where annual energy usage exceeds 1000 kilowatt hours. Assessments are limited to one per residence during the life of this program. Duke Energy Carolinas will provide a detailed Home Energy Assessment including energy efficiency recommendations.

## Multi-Family Assessments for Low Income Housing (Pilot)

Duke Energy Carolinas will perform energy audits in multi-family buildings with low income occupants. Property owners or managers will assist in coordinating audits with individual tenants. Assessments will focus on building envelope and HVAC systems.

- Participating customers will be offered a home energy efficiency measure, not to exceed \$30.00 in value, such as an energy efficiency starter kit or compact fluorescent light bulbs. The incentive may be delivered in a variety of ways including, direct mail, rebates, discount coupons, in-store promotions or online discounts.
- Energy efficiency measure incentives are not available under this program if the customer has previously received such an incentive for this or any other Duke Energy Carolinas Energy Efficiency Program.