

## **Pilot Program Rate Schedule**

---

**Schedule EV-X**, Electric Vehicle Service, is a pilot available to a limited number of customers on a residential rate schedule or on Schedules G, GA, I, or OPT. Pricing under this schedule encourages the charging of electric vehicles during “off-peak” times. Electric vehicles served under this schedule must be licensed for operation on public streets and highways.

## **Lighting**

---

The company offers all-night outdoor lighting service for a monthly fee that covers installation and maintenance under the following schedules.

**Schedule OL** is available to residential and nonresidential customers for lighting of private outdoor areas.

Effective October 1, 2007, mercury vapor luminaires are not available for new installations.

The Company will continue to maintain existing mercury vapor luminaires as long as lamps and/or alternative ballasts are available. If the luminaire cannot be repaired, the customer will be provided another available luminaire of a comparable size, at the price for the new luminaire.

## **Billing Information**

---

Bills are due and payable when rendered and amounts not paid by the 25th day after the date of the bill shall be subject to a 1.5 percent late payment charge. Checks returned by the bank for good and sufficient reasons will be charged a \$20.00 returned check fee. If power is disconnected for nonpayment, a \$15.00 reconnection fee must be paid before power can be restored.

In addition to obtaining customer information directly from its customers, Duke Energy, like many businesses, may receive and verify information from a consumer credit reporting agency.



## **IMPORTANT CUSTOMER INFORMATION — RESIDENTIAL**

---

DUKE ENERGY

---

SOUTH CAROLINA

---

A brief description of Duke Energy’s rate schedules is listed below to make you aware of the schedules available for various categories of use. The rate schedule is shown on your billing statement for each type of service you are receiving for that account.

Duke Energy’s customer service representatives are available 24 hours a day to all residential, industrial and general service customers to assist you in determining the most appropriate rate schedule at no charge to you.

If you have made changes, or plan to make changes in your heating and/or water heating system, or if you have made other changes that significantly affect your usage characteristics, please contact us. Since the customer is responsible for his or her own equipment and usage, it is the customer’s responsibility to notify Duke Energy of such changes that might result in a different rate being applied. **We want to ensure you are served on the most favorable rate and to ensure we have the proper facilities installed to meet your service needs.**

In addition, we will be happy to assist you with questions regarding your service, rate schedule or billing statement.

If you would like a copy of a complete rate schedule or have questions about the application of rates, please contact Duke Energy at 1-800-777-9898 or visit [www.duke-energy.com](http://www.duke-energy.com).

## **Residential Rate Schedules**

Residential rates are available for individually metered residences, condominiums, mobile homes and apartments which provide independent and permanent facilities complete for living, sleeping, eating, cooking and sanitation. Separately metered uses at a residence will be served under the general service schedule.

### **Schedule RS**

Category 1 is available to any residence.

Category 2, a lower rate, is available to residences where electric water heating, meeting certain specifications, is used to supply the entire water heating requirement.

Category 3 and Category 4 (with the same water heating requirement as Category 2) are closed and not available to any new structure. These categories remain in effect for structures which qualified before June 29, 1993 and which continue to meet the requirements.

**Schedule RE** is available to structures where all energy required for water heating, cooking, clothes drying and environmental space conditioning is supplied electrically and where all energy used in the dwelling is recorded through a single meter.

Category 1 is available for insulated structures that meet the minimum heat loss limitation specified in the schedule.

Category 2 is closed and not available to new structures after January 1, 2005 unless a building permit was issued by February 1, 2005 and construction completed by September 1, 2005. Category 2 continues to be available to structures which qualified for this category before January 1, 2005 and continue to meet the Category 2 requirements.

**Schedule ES** is available to structures which meet the Energy Star standards established by the U.S. Department of Energy and Environmental Protection Agency. The customer must have the home independently certified and must provide Duke Energy a copy of the Energy Star certificate before service can be supplied under this schedule.

Category 1 is available to any Energy Star certified residence.

Category 2 is available for Energy Star certified residence where electric water heating, meeting certain specifications, is used to supply the entire water heating requirement.

Category 3 is available for Energy Star certified residence where all energy required for water heating, cooking, clothes drying and environmental space conditioning is supplied electrically and where all energy used in the dwelling is recorded through a single meter.

**Schedule RB** is closed and is only available to those customers who the company determined qualified for the rate on November 18, 1991 and who continue to be served on Schedule RB. The rate is not available for any new customer or any new structure.

**Schedule RT** is an optional time-of-use rate which includes charges which vary according to the time of day, day of the week and season that energy is used. Prices are lower for usage at night, on weekends and other "off-peak" times. This schedule is not generally advantageous to customers using less than 1000 kwh per month.

**Schedule WC** offers a lower rate for residential electric water heating when Duke Energy controls the operation of the water heater, allowing it to operate during off-peak times. Under this Schedule, electric service to the water heater will be available at least 6 hours out of 24 hours. An installation fee may be required for the necessary control wiring.

**Rider LC**, Residential Load Control, is an option for customers on Schedules RS and RE. This rider allows credits during the billing months of July - October for customers who allow the company to interrupt service to their central air conditioner when the company has capacity problems. An installation fee may be required for the necessary control wiring. Water heating load control service is no longer available except for water heating load control customers under contract prior to February 17, 1993 where the control equipment remains operational.