

## **IMPORTANT NOTICE TO NONRESIDENTIAL CUSTOMERS**

Effective with February 2009 billing cycles, Duke Energy Carolinas nonresidential North Carolina rate schedules G, GA and GB will be cancelled and Schedule I will be modified. All general service customers previously served on G, GA or GB will be converted to new schedules. Customers with demands of 75 kilowatts (kW) or less will be converted to Schedule SGS (Small General Service) and customers with a demand of more than 75 kW any time during the previous 12 months will be served on Schedule LGS (Large General Service). These new rate designations will be shown on the bill.

All industrial customers on Schedule I or GB will be served on Schedule I.

In addition, the billing demand provisions for Schedules SGS, LGS and I will change from that applicable under the former rates. Effective with February billing cycles, the monthly billing demand on all three Schedules will be based on the highest of

- Actual demand for the month
- 50 percent of the contract demand
- 50 percent of the demand from June to September during the last 12 months, including the month for which the bill is rendered
- 30 kW.

Movement to the new rates and changes in the billing demand provisions may cause more variation from month to month and some increases and decreases for individual accounts, but the revenue collected from the entire rate class under the new rate designs will be the same as that under the rates in effect prior to February 2009.

Time of Use rates OPT-G, OPT-I and other nonresidential rates are not affected by these changes.

Copies of the new schedules are available at [www.duke-energy.com](http://www.duke-energy.com).