

Duke Power Nantahala Area

Hydropower Re-licensing

Action Number (#): NPLOTH3

Internet Website

Study Final Report

November 2002

History and Background

Duke Power Nantahala Area (DPNA), during 2000, filed seven notices of intent (NOI) to relicense all seven hydro-electric projects within their service area. A request for an internet website to provide information regarding DPNA relicensing resulted from the First Stage Consultation Meeting for all seven projects in 2000. The Director of North Carolina's Division of Water Quality made this request. The information requested would be used to educate and update stakeholders and the public about the ongoing relicensing process.

Study Objective

This study request recommended that Duke Power review needs and presentation methodologies for providing accessible desired information about relicensing. This study will enhance public involvement and education about the DPNA relicensing throughout the process.

Study Process

Duke Power, being consistent with other study requests, developed a technical leadership team (TLT) to put the issue under review and development. The TLT consisted of a lead from Duke Power, technology development experts, and other community stakeholders.

NP&L Lead	Duke Power	Fred Alexander
Agency Contacts		
NP&L Supporting Consultant	Framatome - ANP	Ed Luttrell
		Webmaster
Other Participants	Friends of Lake Glenville	Keith Dixon

Outcome

A relicensing website was created as an entire section of the existing www.natahalapower.com site. The internet website serves as an information source to stakeholders and others regarding the Duke Power Nantahala Area relicensing process. The website is maintained and updated regularly by Framatome, which is provided updated information by DPNA. The information and education website includes:

- 1. Stakeholder and other meeting information**
 - a. Agendas, minutes, announcements, etc

- 2. Relicensing process updates on studies, data, and other information**
 - a. Overall updates on what to expect when and what has happened so far in the process

- 3. Important communication on sensitive issues**
 - a. Letters, presentation, and dialogues on certain issues that need to be shared with the entire stakeholder group
- 4. Study Plans**
 - a. How studies are being conducted and timeline for completion
- 5. Study updates**
 - a. Periodic update on the relicensing process and when to expect certain studies to be completed
- 6. Study final reports**
 - a. Posting of all final reports from studies upon study completion
- 7. Links to other relicensing websites (to enhance knowledge of relicensing)**
 - a. FERC (Federal Energy Regulatory Commission)
 - b. National Hydropower Association

Other Sites or Locations for DPNA Relicensing and Public Information

The Natural Resources Leadership Institute of North Carolina State University plays a key role in the facilitation of both the Tuckaseegee and Nantahala Stakeholder teams. They have included information regarding meeting, minutes, charters, rosters, and other process related information on:

<http://www.ces.ncsu.edu/depts/agecon/PIE/nrli/EDM/Current%20Projects.htm>

DPNA also houses and maintains reservoir and generation information on:

<http://www.nantahalapower.com/lakelevel1.asp>

DPNA also operates and maintains Voice Response Unit (VRU), which provides lake level for Nantahala, Cedar Cliff, Glenville, and Bear Creek:

1-800-829-LAKE

DPNA generation schedules can be obtained at each station via a manual voice recording.

Conclusion

The creation of this enhanced website has led to easier access to information and education regarding the DPNA relicensing process. This education and information helps to support DPNA commitment to better education and information to the public regarding the relicensing process.

www.nantahalapower.com