



Duke Energy Ohio Low Income Gas Rate Pilot Program Application Form

To Qualify:

To receive a \$4 monthly discount on your natural gas bill you must:

- Be a Duke Energy gas customer, and use less than 900 ccf annually. (You can find annual usage on your bill)
- Not be on the Percentage of Income Payment Plan (PIPP)
- Have income at or below 175% of the poverty level.

Household Size	Total Annual Income	Household Size	Total Annual Income
1	\$19,547.50	5	\$47,267.50
2	\$26,477.50	6	\$54,197.50
3	\$33,407.50	7	\$61,127.50
4	\$40,337.50	8	\$68,057.50

For family units of more than 8 members, add \$3,960 for each additional member.

To Apply:

Complete both pages of this form and mail it to the address listed on the second page.

If you participate in any of the following programs, check the corresponding box. Include with your application documentation of your participation in one of the programs. Documentation includes, but is not limited to a copy of: a letter or notice from the agency that determined your eligibility, utility bill showing HEAP credit, monthly Medicaid card or housing/leasing voucher.

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| <input type="checkbox"/> Home Energy Assistant Program (HEAP) | <input type="checkbox"/> Food Stamps |
| <input type="checkbox"/> Supplemental Security Income (SSI) | <input type="checkbox"/> Medicaid |
| <input type="checkbox"/> National School Lunch (NSL) Free Program | <input type="checkbox"/> Disability Assistance (DA) |
| <input type="checkbox"/> Supplemental Security Disability Income (SSDI) | |
| <input type="checkbox"/> Federal Public Housing Assistance Program or Section 8 | |
| <input type="checkbox"/> Temporary Aid for Needy Families (TANF) or Ohio Works First (OWF) | |

If you do not participate in any of the preceding programs, you can also apply if you meet all of the following requirements:

- You use less than 900 ccf annually
- You are not enrolled on PIPP
- Your household income is at or below 175% of the federal poverty guidelines (listed above)

Applications may be audited to verify customers comply with the conditions of the program.

- I comply with the program conditions as stated above.

Signature

Date

Customer Information:

Applicant's Name (Please Print)

Street Address

City, State and Zip Code

Telephone Number

Eleven Digit Account Number (Located in the upper left-hand corner of the bill)

Mail your completed application to:

Duke Energy – EY464
139 East Fourth Street
Cincinnati, OH 45202

The pilot program was approved by the Public Utilities Commission of Ohio as a result of an agreement between all parties in Case No. 07-589-GA-AIR. The goal of this pilot program is to reduce the impact of the new rate design on low-income, low-usage natural gas customers.

When one of the following rate schedules is on the gas portion of your bill, the \$4.00 reduction has been applied:

- RSLI
- FRLS
- FRLT
- FT06
- FT08

If you have any questions, please call us toll-free at 1-800-752-3254. Customers with speech and hearing impairments may contact us via the free Relay service. Contact Relay by dialing 711 or 1-800-325-2223 and provide the representative our toll free customer service number 1-800-544-6900. If you still have questions, you may call the Public Utilities Commission of Ohio (PUCO) toll free at 1-800-686-7826 or for TDD/TYY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov. The Office of the Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.pickocc.org.

