

SECTION IV - METERING

1. Meter Tests

The Company, for the mutual protection of the customer and the Company, will make periodic tests of the meter, including automatic meter reading equipment, used in measuring gas furnished to the customer, and will test a meter upon the written request of a customer. The meter will be tested and, if found inaccurate, restored to an accurate condition or a new meter will be substituted. Any meter tested and found to be registering not more than three percent (3%) fast or slow will be considered to be correct and accurate.

If a test of any meter is made at the request of a customer, with the result that such meter is found to be correct and accurate as defined above, the Company may charge the customer the expense of such test. However, for the first such meter test in any twelve month period, the Company will not charge the customer.

2. Basis for Bill Adjustment

The Company will refund any overcharges if the meter is found to be registering more than three percent (3%) fast and the customer may be billed and will pay the undercharges if the meter is found to be registering more than three percent (3%) slow.

When a period of meter inaccuracy is discernible upon a review of the account history, or if a meter is found to register partially, or not at all, for any period, the overcharge or undercharge may be computed on the basis of a customer's metered consumption prior and/or subsequent to such period in accordance with the rates in effect during the period.

When a period of meter inaccuracy is unknown, the overcharge or undercharge will be determined on the basis of the meter test for the period since the customer's "on" date, the installation date of the inaccurate meter, or for residential customers a period of 365 days prior to the date the inaccuracy is corrected, whichever is less. However, the 365 day restriction for residential customers shall not apply in cases of meter tampering, theft of utility services, or where a physical act of a customer or its agent causes inaccurate or no recording of the gas meter reading, or inaccurate or no measurement of the gas service rendered.

The Company shall comply with the requirements of Section 4933.28 of the Ohio Revised Code when billing residential customers for previously undercharged usage, and shall comply with the requirements of Rule 4901:1-13-04 (G) of the Ohio Administrative Code when billing small commercial customers for such usage.

Filed pursuant to an Order dated May 28, 2008 in Case No. 07-589-GA-AIR before the Public Utilities Commission of Ohio.

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Issued by Sandra P. Meyer, President