

**STANDARD CONTRACT RIDER NO. 20
YOUR FIXEDBILL**

APPLICABILITY

Applicable to a limited number of residential customers (first come first serve) who have lived in their current residence for at least the previous 12 months, have had their electricity priced on the Company's Standard Residential Tariffs or Fixed Bill Rider for at least the previous 12 months, have 12 months of actual meter reads (*i.e.*, not estimated meter reads), have a load profile which can be modeled with reasonable predictability, and are current on their electric service bill. Customer may not have been disconnected for non-payment of electric service within the last 12 months.

CHARACTER OF SERVICE

Electric energy supplied hereunder must meet the character of service and usage specifications consistent with service under Company's Standard Residential Tariffs (*i.e.*, Rate RS or Standard Contract Rider No. 6.3).

RATE

Subject to its Terms and Conditions, Fixed Bill offers customers a guaranteed electric bill for 12 months and protects participating customers from unpredictable bills caused by weather related usage and changes in electric rates.

The customer's fixed bill amount will be calculated starting with 12 or more months of past Actual Usage data and applying weather normalization and expected usage adjustments, using the following formula:

$[(\text{Expected Monthly kWh} \times \text{Residential Energy Charges and Riders})] \times (1 + \text{Program Fee \%}) + \text{Connection Charge}.$

Company will calculate the above for each month, and sum the 12 months to come to an annual bill. The annual bill will then be divided by 12, for the monthly bill amount. Applicable taxes, and amounts owed for other services will be added to the monthly amount.

DEFINITIONS

Actual Usage: The customer's actual usage for the month.

Administration Fee: A \$50.00 fee charged to compensate Company for costs associated with customers leaving the program prior to the end of the Fixed Bill 12 month participation period.

Applicable Taxes: Taxes applicable to Company's Standard Residential Tariffs.

Connection Charge: The connection charge in Company's standard residential tariffs.

Expected Monthly kWh: Customer's projected monthly usage (kWh) adjusted for weather and any expected changes in usage.

Program Fee: A charge up to 9%, used to mitigate the Company's risk for weather and price fluctuations associated with the Fixed Bill offering.

Riders: All Riders forecasted to be applicable during the participation period, at kWh levels projected for the Fixed Bill 12 month offering period.

Residential Energy Charges : The per kWh rates for Company's Standard Residential Tariffs.

Service Agreement: Binding arrangement for 12 consecutive months between the Company and the customer for rendering and compensating for service at a fixed price, subject to applicable terms and conditions detailed below.

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TERMS AND CONDITIONS

1. The customer shall enter into a Service Agreement with the Company that shall specify the monthly Fixed Bill amount that the customer will be required to pay.
2. The term of the Service Agreement will be for twelve (12) months. Each year, before the 12-month Fixed Bill period is over, a new Fixed Bill amount for the following year will be calculated and the customer will be notified of the new contractual amount. The customer will automatically renew at the new Fixed Bill amount for the following year, unless the customer notifies the Company of the customer's desire to be removed.
3. Removal from the program:
 - A. *Move From Current Residence.* If customer has moved from his or her current residence so that there is a tenant change, before the 12 month Service Agreement period expires, Company will calculate what the customer would have paid under Standard Residential Tariff, including applicable riders during the Fixed Bill Service Agreement period. If the customer has paid less than Standard Residential Tariff, the customer will be charged the difference. If the customer has paid more than Standard Residential Tariff, the customer will not be credited with the difference. There will be no Administration Fee applied to these customers.
 - B. *Delinquent Fixed Bill Payments.* If a customer becomes delinquent in the Fixed Bill payments, Company will follow standard procedures for Standard Residential Tariff customers. If customer enters into a payment arrangement plan or is disconnected for nonpayment, customer will be removed from the Fixed Bill Program, and Applicable Removal Charges will apply.
 - C. *Increased Actual Usage over Expected Usage.* If, after two letters warning of excess usage, customer has actual usage for any month that is 15% greater than expected usage, then Company has the right to re-price the Fixed Bill amount for the customer based on the updated usage information. If the customer does not accept the new Fixed Bill amount then customer will be removed from the Fixed Bill Program, and Applicable Removal Charges will apply.
 - D. *Customer Voluntary Removal.* If customer chooses to leave the Fixed Bill Program prior to the end of the 12-month Service Agreement period, customer will be removed from the Fixed Bill Program, and Applicable Removal Charges will apply. After the end of each Service Agreement period, eligible customers will automatically renew for the next Fixed Bill Service Agreement period unless the customer indicates the customer's intention to return to the Standard Residential Tariff. If the Standard Residential Tariff Election is made within the grace period, no Applicable Removal Charges will apply.
 - E. *Grace Period.* If customer mistakenly fails to withdraw from the fixed bill program prior to their automatic renewal, customer will be allowed to withdraw for up to 30 days from their renewal date without payment of the administrative fee.
 - F. *Estimated Meter Reads.* If customer has two or more estimated meter reads during the Fixed Bill Service Agreement period where the meter reader was unable to gain access to the meter, then the customer may be removed from the Fixed Bill Program, where Applicable Removal Charges will apply.
 - G. *Other Reason.* If customer leaves or is removed from the Fixed Bill Program before the end of the Service Agreement period for any other reason, Applicable Removal Charges will apply.
4. Applicable Removal Charges. In items B through G above, Company will calculate what customer would have paid under Standard Residential Tariff, including applicable riders during the Fixed Bill Service Agreement period. If the customer has paid less than Standard Residential Tariff, they will be charged the difference. If they paid more than Standard Residential Tariff, the difference will not be credited. In either case, the customer may be charged an Administration Fee of \$50 and will be returned to the Standard Residential Tariff.

The supplying of, and billing for, service and all conditions applying thereto, are subject to the jurisdiction of the Indiana Utility Regulatory Commission and the Company's General Terms and Conditions, as filed with the IURC.

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