

Planning to dig or excavate?

Before beginning a project, make sure you call 811, the new nationwide number for line locating.



Damage to *any* underground utility lines can create a potentially dangerous situation, but contact with underground gas and electric facilities can result in serious or fatal injuries.

It is your responsibility to inform Ohio Utilities Protection Services (OUPS) at least two business days in advance before digging begins. OUPS will notify a line locating service to mark all underground utility lines with color-coded paint.

Duke Energy lines will be marked in red (electric) and yellow (gas). Please be aware that customer-owned service lines (irrigation, landscape lighting, etc.) may or may not be marked and are the home owner's responsibility.

When you call 811 or 800.362.2764, be prepared to provide the following information:

- Your name or the name of the person digging, as well as contact phone number(s).
- The county or township in which the digging will take place.
- The address or lot number where digging or excavating will be performed.
- Directions to the property.

Ohio law requires the excavator observe the tolerance zone – an area equal to the width of the underground facility plus 18 inches on either side. Hand digging is required when inside this zone.

