



Bill Payment Options

Convenient payment options designed to suit your lifestyle.

We know life can be hectic. That is why Duke Energy offers a variety of bill payment options which provide increased convenience and flexibility.

Online Payment - View and pay your energy bill online each month with **e-bill**.

- Pay anytime each month prior to the due date or choose to have payments deducted automatically.
- Reduce paper usage by eliminating bills and envelopes.
- Access billing history and payment activity online.
- Enroll at www.duke-energy.com/paymybill.

Automatic Monthly Payment - Arrange for payments to be automatically deducted from your checking account each month on the due date with **BillPayer 2000®**.

- Have the flexibility to stop a bill payment, change the bill payment amount or change the payment date.
- There are no checks to write, no envelopes to address, no stamps to purchase, and no due dates to remember.
- Enroll at www.duke-energy.com/paymybill or call 1.800.991.7771.

BillPayer 2000 charges a convenience fee of 30¢ per transaction.

One Time Payment - Make payment by check or credit card over the phone or via the Internet with **Speedpay**[®].

- Eliminate the worry of mail delays.
- Have your Duke Energy account number ready and call 1.877.596.5068 or pay online at www.duke-energy.com/paymybill.

Speedpay charges a convenience fee of \$3.95 per transaction.

Mail Payments - Pay your monthly energy bill in the return envelope provided or mail your payment to:

Duke Energy
P.O. Box 9001076
Louisville, KY

Pay Agent - Pay your bill at one of our authorized retailers. This free service allows you to pay by cash, check or money order. Bring your account number or bill stub to any Pay Agent. Locate a Pay Agent near you at www.duke-energy.com/paymybill.

