

NOTICE TO CUSTOMERS

The Public Service Commission of South Carolina (the "Commission") has approved an increase in the South Carolina retail rate schedules of Duke Energy Carolinas, LLC (the "Company") effective for service rendered on and after February 6, 2012 in Docket No. 2011-271-E. After investigation, public hearings and an evidentiary hearing, the Commission approved an annual revenue increase of \$92,844,000 for the Company in Order No. 2012-77 on February 3, 2012.

The distribution of revenue among the customer classes, rate design and changes to certain rate schedules will cause some customers to receive an increase higher or lower than the average overall increase depending on the individual customer and usage characteristics. The average overall increase to customers will be 5.98%

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