

## LIGHTING

The company offers all-night outdoor lighting service for a monthly fee that covers installation and maintenance under the following schedules.

**Schedule OL** is available to residential and nonresidential customers for lighting of private outdoor areas.

**Schedule FL** is available, at the company's option, for all-night outdoor flood lighting service.

**Schedule PL** is closed to new installations but remains available only to governmental authorities for lighting streets and other public places served on schedule PL prior to 2/1/10.

**Schedule GL** is available for governmental entities for lighting streets and other public places.

**Schedule NL** is a schedule which offers non-standard lighting options.

Effective October 1, 2007, mercury vapor luminaires are not available for new installations.

The Company will continue to maintain existing mercury vapor luminaires as long as lamps and/or alternative ballasts are available. If the luminaire cannot be repaired, the customer will be provided another available luminaire of a comparable size, at the price for the new luminaire.

## VOLUNTARY PROGRAMS SUPPORTING THE ENVIRONMENT AND RENEWABLE ENERGY

**PaCE**, Palmetto Clean Energy is a program that allows customers to make voluntary, tax deductible contributions via the monthly electric bill, toward the purchase of energy from renewable resources, by purchasing 100 kWh blocks of energy.

**Carolinas Carbon Offset Program** allows customers to contribute toward the purchase of carbon offsets. Each block purchased represents 500 pounds of carbon offsets.

## BILLING INFORMATION

Bills are due and payable when rendered and amounts not paid by the 15th day after the date of the bill shall be subject to a 1.5 percent late payment charge. Checks returned by the bank for good and sufficient reasons will be charged a \$20.00 returned check fee. If power is disconnected for nonpayment, a \$15.00 reconnection fee must be paid before power can be restored.

In addition to obtaining customer information directly from its customers, Duke Energy, like many businesses, may receive and verify information from a consumer credit reporting agency.



## IMPORTANT CUSTOMER INFORMATION – NONRESIDENTIAL

### DUKE ENERGY SOUTH CAROLINA

Brief descriptions of Duke Energy's rate schedules are included within this brochure to make you aware of the schedules available for various categories of use. The rate schedule is shown on your billing statement for each type of service you are receiving for that account.

Duke Energy's customer service representatives are available to all residential, industrial and general service customers to assist in determining the most appropriate rate schedule.

If you have made changes in your usage characteristics or load, please contact us to ensure you are served on the most favorable rate and to ensure we have the proper facilities installed to meet your service needs. Since the customer is responsible for his or her own equipment and usage, it is the customer's responsibility to notify Duke Energy of such changes that might result in a different rate being applied. Additionally, you should notify us of significant decreases or increases in your bill if there has been no change in your usage habits. We want to ensure that you are being billed correctly for the actual kilowatt hours you use.

In addition, we will be happy to assist you with questions regarding your service, rate schedule or billing statement.

If you would like a copy of a complete rate schedule or have questions about the application of rates, please contact Duke Energy at 1-800-653-5307 or visit [www.duke-energy.com](http://www.duke-energy.com).

## NONRESIDENTIAL RATE SCHEDULES

**Schedule I** is the industrial service schedule available to establishments classified as “Manufacturing Industries” by the Standard Industrial Classification (SIC) Manual, provided that more than 50 percent of the electric usage is for manufacturing purposes. Where the company has verified that all environmental space conditioning is supplied electrically, an alternate billing demand provision applies, which results in a lower bill on an annual basis.

**Schedule OPT** is a time-of-use rate available to all nonresidential customers. Charges vary according to the time of day, day of the week and season that energy is used. Prices are lower during “off-peak” hours and on weekends. OPT is more likely to be advantageous to customers with a high load factor or other customers who have a significant portion of their usage occurring during “off-peak” hours.

## OTHER RATES AND RIDERS APPLICABLE TO NONRESIDENTIAL CUSTOMERS

**Schedule, HP** is available, at the Company's option, to a limited number of customers. This schedule offers day-ahead hourly prices which reflect the Company's projected production costs, applicable to incremental load above an established baseline. HP requires a contract demand of at least 1000 kilowatts (kW).

**Schedule BC** is available for single-phase temporary service for construction purposes provided the establishment will receive permanent service upon completion.

**Schedule TS** is available only to governmental authorities for traffic and safety signals.

**Schedule MP**, Multiple Premises, is a pilot and is closed to new customers.

**PowerShare** is a rider available, at the Company's option,

for customers who agree to interrupt service upon the Company's request. Under the mandatory option the customer receives a monthly credit for agreeing to reduce load to a specified level when the company has capacity problems. Also, when called on to interrupt under this option, the customer receives an additional credit for the energy actually reduced. Under the voluntary option, the customer agrees to reduce load on a per event basis. Customers with standby generators can also participate in this program by transferring load to their generator when the company requests. Customers must have a minimum of 200 kW of interruptible load to participate in this rider. PowerShare CallOption Rider is another interruptible service option where the customer annually selects a level of participation in both emergency and non-emergency events. Credits vary according to the level of participation.

**Riders EC and ER** are economic development riders for establishments not classified as Retail Trade or Public Administration by the Standard Industrial Classification Manual. The customer must make an application and receive approval for these Riders before taking service. The customer must make a minimum amount of capital investment or add a minimum number of employees per kilowatt of load to qualify. The customer must also affirm that availability of the Rider was a factor in siting the load on the Duke Energy Carolinas' system.

**Rider EC** is available to new or existing establishments on Schedule LG, I, or OPT for additional load of at least 1000 kW and provides billing credits for 4 years of a 10 year contract.

**Rider ER** is available to existing establishments on Schedules LG, I, or OPT for additional load of at least 500 kW in an establishment which has been dormant for at least 6 months and provides billing credits for one year of a 5 year contract.

**Remote Meter Reading and Usage Data Service.** Under this program, customers pay a monthly fee for remote meter reading and interval load data, and have the option of receiving a detailed analysis of energy usage.

## OPTIONS FOR CUSTOMER GENERATORS

Nonresidential customers who have photovoltaic, wind, or other types of generators who wish to interconnect and operate in parallel with Duke Energy's system must meet certain requirements. The customer must make an application to interconnect, the system must meet the approved Interconnection Standard and be inspected, and the customer must provide liability insurance. Nonresidential customers who do not meet the Interconnection Standard may be served on Schedule PP or PG. The various rates for customer generators who wish to interconnect are shown below:

**Rider NM**, Net metering is available to nonresidential customers where a photovoltaic, wind-powered, micro-hydro or biomass-fueled generation offsets a portion of the customer's electrical requirements provided by the Company. The system must not exceed the customer's load or 100 kW, whichever is less. Credits for excess energy may apply to succeeding month's energy charges, but any credit balance on June 1 is donated to the Company.

**Schedule PP**, Purchased Power is available to customer generators who wish to sell the entire output of their generator to the Company, including those who wish to take all of their electrical requirements under a standard rate.

**Schedule PG** is available to nonresidential establishments which are served under contracts allowing generating facilities to be interconnected with the Company's system.