



IMPORTANT INFORMATION:

Changes Start in August Regarding Your Duke Energy Payments

To align with other utilities and state commission guidelines, Duke Energy will consider an account past due and subject to disconnection if a customer has not made full payment or special arrangements by the due date.

This change will begin on August 29, 2011. Please pay the amount shown on your bill by the due date to avoid disruption of your electric and/or gas service.

Duke Energy offers a variety of payment options. To learn more, visit www.duke-energy.com and click the Billing & Payment tab.