



IMPORTANT INFORMATION:

Changes Are Coming Regarding Your Duke Energy Payments

An important change is coming regarding the payment of your Duke Energy bill. Customers' accounts will be past due and subject to disconnection if payment is not received by the due date shown on the bill. If you are unable to pay by the due date, please make special arrangements to avoid disruption of your electric and/or gas service. This policy change is consistent with other utilities' policies and state utility commission guidelines.

Duke Energy offers a variety of payment options. To learn more, visit www.duke-energy.com and click the Billing & Payment tab.