

Planning to dig or excavate?

Before beginning a project, make sure you call 811, the nationwide number for line locating.



Damage to *any* underground utility lines can create a potentially dangerous situation, but contact with underground electric facilities can result in serious and even fatal injuries. When digging, the Palmetto Utility Protection Service (PUPS) suggests staying a minimum of 24 inches outside the markings.



It is your responsibility to inform PUPS at least three business days in advance before digging begins. They will notify a line locating service to mark all underground utility lines with color-coded paint. Duke Energy electric lines will be marked in red. Please be aware that customer-owned service lines (irrigation, landscape lighting, etc.) may or may not be marked and are the home owner's responsibility.

When you call 811 or 888-721-7877, be prepared to provide the following information:

- Your name or the name of the person digging, as well as contact phone number(s).
- The address or lot number where digging or excavating will be performed.
- Directions to the property, including the county and/or township.

PUPS is available Monday through Friday, 7:30 a.m. to 5:30 p.m.



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