

Planning to dig or excavate?

Before beginning a project, make sure you call 811, the nationwide number for underground utility locating services.



Damage to *any* underground utility lines can create a potentially dangerous situation, but contact with electric facilities can result in serious and even fatal injuries.

It is your responsibility to inform North Carolina 811 at least two business days in advance before any digging begins. North Carolina 811 will notify a utility line locating service to mark all underground utility lines with color-coded paint **at no charge to you.**



Duke Energy lines will be marked in red. When digging, North Carolina 811 requires staying a minimum of 30 inches away from the marking.

Please be aware that customer-owned service lines (irrigation, drainage tile, landscape lighting, etc.) may or may not be marked and are the homeowner's responsibility.

When you call 811 or 800-632-4949 be prepared to provide the following information:

- Your name and the name of the person digging, as well as contact phone number(s) for both.
- The address or lot number where digging or excavating will be performed, including county, city and/or township.
- Directions to the property, including intersecting street to the location.
- Type of work being done.
- For state specific dig laws, please visit:
www.ncocc.org.

Emergency locates are available 24 hours, seven days a week.



www.duke-energy.com

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